



Visa Lost Card Report & Application for Replacement Card

Date (dd/mm/yyyy) / / Member Number Account \$

Visa Card Number Expiration Date (mm/yyyy) /

Cardholder Name Address

City State Postcode

Email/s

Home Phone/s Mobile Phone/s

Card Loss Circumstances

Was the card signed? Yes No

Was the card lost or stolen? Lost Stolen Date: _____ Time: _____ Place: _____

Loss reported to Date: _____ Time: _____ Ref:

Was a record of the PIN kept? Yes No If Yes, where was it kept?

Was PIN recorded On card Disguised Other

Was record of PIN lost or stolen? Lost Stolen Date: _____ Time: _____ Place: _____

Has PIN been disclosed to anyone? Yes No If yes, to whom? Family Spouse Other

How and where did the loss of the card/PIN occur?

Date of last valid transaction Amount \$

Apply for Replacement Visa Card? Yes No (If Yes, please fill in details on reverse)

Signature Date

FRONT OFFICE USE ONLY

Address details checked: (P & R) Op. No. _____ Date: _____

If the address has been amended, please complete section below:

Security questions asked and updated Yes No

Address amended: (P & R - edit 'Address Details') Yes No

Other services notified (MyCard, QBE): Yes No

Linked member address updated? Yes No

HOTLINE: 1 800 648 027 Ref #

Member Signature Verified:

Card stopped or restricted (P & R - P811 - Maintain Status)

BACK OFFICE USE ONLY

Check - card is stopped or has restricted access

Op. No. _____ Date: _____

Application for Replacement Visa Card

Date (dd/mm/yyyy) / /

Member Number

Member Name

First Account to be accessed with Visa Card:

I hereby apply for a Visa Card and Personal Identification Number (PIN) to be issued to me to enable me to access my accounts at authorised electronic banking terminals such as Automatic Teller Machines (ATMs) and point of sale terminals (EFTPOS). I agree to abide by the conditions of use now supplied to me and acknowledge that my signature on this application form signifies my acceptance of these conditions of use. I request Orange Credit Union to deliver my PIN by mail, whereupon I will collect my Visa Card from the Orange Credit Union office and will complete the PIN/card acknowledgement form at this time. By linking a Visa Card to my account I am aware that I may increase the possible risk of loss. I may be liable should my card be used without my knowledge and consent, in particular if my linked account affords access to a line of credit.

I understand that this application is subject to approval and
I will be advised if the application is unsuccessful.

Signature

FRONT OFFICE USE ONLY

Received by: Op. No. _____ Date: _____

Member Signature Verified:

Address details checked: (P & R)

First A/c type to be accessed: S

Second A/c type to be accessed: S

BACK OFFICE USE ONLY

Limit Group has been checked and similar group has been assigned

Visa Card ordered:

Op. No. _____ Date: _____

Card No. to be added _____